

2024

Entara is an intimate collection of curated safari experiences, mobile, permanent tented accommodation and lodges located in the wilderness areas of Tanzania. The incredible herds preside in the southern Serengeti plains, the wildlife-filled valleys in eastern plains and in the north lies the majestic Mara River. info@entara.co.tz . www.entara.co.tz



## **FULL BOARD / RACK RATES 2024**

Full board accommodation rates (USD) all prices are per person per night. PLEASE READ THESE RATES IN CONJUNCTION WITH OUR CAMP FACT SHEETS & TERMS AND CONDITIONS. Full board rates inclusions: Full board accommodation, free drinking water.

FB\* Full board rates in Olmara Camp, Olkeri Camp and Esirai Migration Camp include a drinks package (a limited offering of house wines & beer, house spirits, soft drinks, tea, coffee & juices).

CAMPS AND LODGES	SEASON	SEASON DATES	PER PERSON	SINGLE SUPPLEMENT	CHILD 5-12 SHARING	CHILD 13-16 SHARING	
			Rack	Rack	Rack	Rack	
Olmara Camp FB*	High	Jan 1st -March 15th, June 1st -December 31st	\$ 454.00	\$ 114.00	\$ 285.00	\$ 369.00	
	Low	March 16th-May 31st	\$ 383.00	\$ 98.00	\$ 249.00	\$ 317.00	
Kisima Ngeda Camp FB	High	Jan 1st -March 15th, June 1st -December 31st	\$ 300.00	\$ 134.00	\$ 174.00	\$ 237.00	
	Low	March 16th-May 31st	\$ 227.00	\$ 101.00	\$ 100.00	\$ 163.00	
Esirai Migration Camp FB*	High	June 1st October 30th, Dec 1st - March 30th	\$ 340.00	\$ 181.00	\$ 168.00	\$ 281.00	
Olkeri Camp FB*	High	June 1st October 30th, Dec 21st - Jan' 1st	\$ 454.00	\$ 114.00	\$ 285.00	\$ 369.00	
	Low	Jan 2nd -May 31st, Nov 1st - Dec 20th	\$ 383.00	\$ 98.00	\$ 249.00	\$ 317.00	

\*Park Fees are subject to change

Full board rates Exclusions: TANAPA, WMA, Village entry, conservation and concession fees, tourism development levy (1% of the rack BB per person rate), drinks beyond those included in the drink package, cocktails, premium drinks & champagne, medical evacuation insurance, flights & taxes, gratuities, and items of a personal nature. Esirai Camp is closed in April, May and November.

#### **EXTRAS**

Prices for applicable extra activities and meals (includes respective Tanapa /WMA fees -where applicable).

- · Katambuga House Pool lunch: US\$35.70 per person set menu, towel, and changing facilities.
- · Additional Packed lunch: US\$15 per person.
- · Sundowners: US\$25 per person.
- · Bush lunch/Brunch/Dinner: US\$50 per person.
- Private breakfast/dinner/sundowner setup on the Olmara stargazer platform: US\$25 per person.
- · Walking safari in Olmara/Esirai: US\$96 per person (Inclusive of walking and ranger fees).
- · Walking safari in Olkeri: US\$60 per person.
- · Night game drive in Olkeri: US\$75 per person (includes WMA night drive fee).
- · Maasai cultural tour in Olkeri: US\$65 per person.
- · Hot air balloon safari (Olmara, Esirai): US\$590 (Inclusive of ballooning fee) per person, subject to change.

#### **TRANSFERS**

\*Please refer to our transfer sheet for a detailed breakdown of all transfers & prices.

#### CONDITIONS

- · In Olmara Camp, Olkeri Camp & Esirai Migration Camp children under 12 must share with an adult. Children under 5 stay free of charge, park fees may apply.
- Escorted Walking Safaris are escorted by a walking guide up to 4 hours. Kids under 12 not permitted on walks.
- · Walking activities subject to safe conditions as ascertained by walking guide on the ground.
- · All participants on walking activities must sign a waiver in the lodge before departure.
- · Children rates are applicable regardless of room allocation.
- · All activities operate with a minimum of 2 participants.

## KATAMBUGA HOUSE / RACK RATES 2024

Accommodation rates (USD) are per person per night. PLEASE READ THESE RATES IN CONJUNCTION WITH OUR CAMP FACT SHEETS & TERMS AND CONDITIONS.

CITY LODGE	SEASON	SEASON DATES	PER PERSON	SINGLE SUPPLEMENT	CHILD 5-12 SHARING	CHILD 13-16 SHARING
			Rack	Rack	Rack	Rack
Katambuga House BB	High	Jan 1st -March 15th, June 1st -December 31st	\$ 162.00	\$ 48.00	\$ 81.00	\$ 121.00
	Low	March 16th-May 31st	\$ 128.00	\$ 39.00	\$ 64.00	\$ 97.00
Katambuga House HB	High	Jan 1st -March 15th, June 1st -December 31st	\$ 197.70	\$ 245.70	\$ 116.70	\$ 156.70
	Low	March 16th-May 31st	\$ 163.70	\$ 202.70	\$ 99.70	\$ 132.70
Katambuga House FB	High	Jan 1st -March 15th, June 1st -December 31st	\$ 226.30	\$ 274.30	\$ 145.30	\$ 185.30
	Low	March 16th-May 31st	\$ 192.30	\$ 231.30	\$ 128.30	\$ 161.30

# **RACK RATES / SHARED GAME PACKAGE RATES 2024**

Shared game package rates (USD) per person per night. PLEASE READ THESE RATES IN CONJUNCTION WITH OUR CAMP FACT SHEETS & TERMS AND CONDITIONS.

Shared Game Package includes: 2 shared game drives daily or one full day shared game drive, airstrip transfers (excluding at Kisima Ngeda), full board accommodation, free drinking water, drink package (A limited offering of house wines & beer, house spirits, soft drinks, tea, coffee & juices) and limited laundry.

\*In addition in Olkeri Camp game package include guided walking safaris.

	САМР	CAMP SEASON GAME PACKAGE SEASON DATES		PER PERSON	SINGLE SUPPLEMENT	CHILD 5-12 SHARING			PARK FEES. LOW SEASON 16TH MARCH 15TH MAY		PARK FEES. LOW SEASON 16TH MARCH 15TH MAY	
				Rack	Rack	Rack	Rack	Rack	Adult	Child	Adult	Child
	Olmara Camp	High	Jan 1st -March 15th, June 1st -December 31st	\$ 604.00	\$ 114.00	\$ 435.00	\$ 519.00	\$ 430.00				
Oi	Official Carrip	Low	March 16th-May 31st	\$ 533.00	\$ 98.00	\$ 399.00	\$ 467.00	\$ 430.00	\$ 154.00	\$ 36.00	\$ 130.00	\$ 36.00
	Esirai Camp	High	June 1st October 30th, Dec 1st - March 30th	\$ 490.00	\$ 181.00	\$ 318.00	\$ 431.00	\$ 430.00				
	Kisima Ngeda	High	Jan 1st -March 15th, June 1st -December 31st	\$ 450.00	\$ 134.00	\$ 324.00	\$ 387.00	\$ 430.00	Village Fees			
	Camp	Low	March 16th-May 31st	\$ 377.00	\$ 101.00	\$ 250.00	\$ 313.00	\$ 430.00	\$ 120.00 per veh		ehicle. Max 6	
		High	June 1st October 30th, Dec 21st - Jan' 1st	\$ 604.00	\$ 114.00	\$ 435.00	\$ 519.00	\$ 430.00	Ad	lult	Child u	ARCH AY Child \$ 36.00
	Olkeri Camp	Low	Jan 2nd -May 31st, Nov 1st - Dec 20th	\$ 533.00	\$ 98.00	\$ 399.00	\$ 467.00	\$ 430.00	\$ 30.00		\$ 24.00	

## RACK RATES / ADVENTURE PACKAGE RATES 2024

Adventure package rates (USD) per person per night PLEASE READ THESE RATES IN CONJUNCTION WITH OUR CAMP FACT SHEETS & TERMS AND CONDITIONS.

Adventure package includes: private guide and private vehicle, airstrip transfers to nearest airstrip (excluding at Kisima Ngeda), personal activity plan including flexible walking and fly camping, private game drives, full board accommodation, free drinking water, drink package (a limited offering of house wines & beer, house spirits, soft drinks, tea, coffee & juices) and limited laundry. \*In Olkeri Camp adventure package also includes night game drives and cultural Maasai visits.

САМР	SEASON	GAME PACKAGE SEASON DATES	PER PERSON	SINGLE SUPPLEMENT	CHILDREN 5-12 NOT ALLOWED	CHILD 13-16 SHARING	PARK FEES. HIGH SEASO 16TH MAY-14	NC	PARK FEES. LOW SEASON 16TH MARCH-15TH MAY			
			Rack	Rack	Rack	Rack	Adult	Child	Adult	Child		
Olmara Camp	High	Jan 1st -March 15th, June 1st -December 31st	\$ 725.00	\$ 114.00	-	\$ 640.00						
	Low	March 16th-May 31st	\$ 654.00	\$ 98.00	-	\$ 588.00	\$ 183.00	\$ 65.00	\$ 172.00	\$ 65.00		
Esirai Camp	High	June 1st October 30th, Dec 1st - March 30th	\$ 611.00	\$181.00	-	\$552.00						
Kisima Ngeda Camp	High	Jan 1st -March 15th, June 1st -December 31st	\$590.00	\$134.00	\$ 464.00	\$ 527.00		Village Fees				
	Low	March 16th-May 31st	\$517.00	\$101.00	\$ 390.00	\$ 453.00		\$ 90	0.00			
Olkeri Camp*	High	June 1st October 30th,	\$ 725.00	\$ 114.00	-	\$ 640.00	Adult wn	na fees	s Child wma unde			
	Low	Dec 21st - Jan' 1st  Jan 2nd -May 31st,  Nov 1st - Dec 20th	\$ 654.00	\$ 98.00	-	\$ 588.00	\$ 89	\$ 89.00		9.00 \$ 54.0		4.00
))))								*Park	Fees are subje	ct to chan		

Game package / Adventure package / Fly Camping package exclusions: Not included are TANAPA/VILLAGE/WMA fees (for shared game package entry & concession are required, for Adventure package entry, concession, ranger, and activity fees are required), Tourism development levy (1% of the PP rack rate), drinks beyond those included in the drink package, all cocktails, all premium drinks & champagne, medical evacuation insurance, flights & taxes, gratuities, and items of a personal nature. Esirai Camp is closed in April, May and November.

## Game / Adventure packages terms and conditions:

- · Game and Adventure Package bookings require a min. of 2 pax, for a min. of 2 nights.
- · In special cases we might accept a solo traveller on an Adventure Package, but they will be charged for 2 pax.
- · Single supplement applies to a traveller in their own room.
- · Children under 12 cannot join walking activities.
- · Fly camping must be booked in advance.
- · Fly camping can only be booked a min. of 2 guests, who stay 2 nights in camp.
- · All participants on walking activities must sign a waiver in the lodge before departure.
- · Fly camping is based on availability.
- · Kids under 5 not allowed on shared game drives, must hire a private game drive vehicle.
- · Children rates are applicable regardless of room allocation. Children under 5 stay free of charge, park fees may apply.

- Pre booking is essential for private vehicle (exclusive use).
- · Rates applicable to new bookings only.
- · Walking & fly camping activities subject to safe conditions as ascertained by walking guide on the ground.
- · Kisima Ngeda fly camping is conducted In village land in the Lake Eyasi basin.

#### Olkeri Camp Conditions:

- · Game / Adventure packages are conducted inside Randilen WMA.
- · Arrival / departure from Kuro airstrip will attract payment of TNP entry fees.
- · Game drives inside Tarangire national park are only conducted when booking 2 nights GP/AP.
- · Adventure package bookings inside Tarangire National Park: Min. 2 nights for 2 guests.
- · Tanapa fee surcharge applies.

#### **TERMS AND CONDITIONS**

These are rack rates provided.

Booking procedure: Availability may be checked either by telephone or email. Reservations made by telephone will not be accepted or confirmed.

Bookings should be made by email to reservations@entara.co.tz

Services to be provided by the hotel shall be governed solely by the reservations confirmation as provided in the confirmation e-mail; it is your sole responsibility to double check the reservation summary and revert with any errors at time of booking

Methods of payment: Unless the Agent has a special agreement with Awawa Management (TZ) Ltd, the agent is required to make full payment 30 days prior to guest arrival date. Entara lodges reserves the right to cancel a reservation if full payment is not received 35 days prior to guest arrival.

Cheques payable to: Awawa Management (TZ) Ltd. and be made in USD. Booking is considered confirmed only upon cheque clearing.

Most credit cards (Visa, Master Card) are acceptable however a transaction charge of 4% applies.

Entara Lodges reserves the right to cancel reservations, if full payment is not made within 30 days of the date of reservation and/or if full payment is not received 30 days prior to the date of arrival.

Management may ask for a deposit for certain periods of the year, or for group bookings.

Returned cheques; for an Agent paying for reservations by cheque, where a cheque is returned by the bank as not valid, the Agent shall replace the cheque with certified funds within 72 hours, plus an additional 5% charge.

Funds to replace returned cheques may constitute a default of this agreement. Consistent default will be cause for termination of this agreement.

#### Government taxes:

Where rates are affected by changes in Government taxes or other un-foreseeable circumstances, we reserve the right to raise our rates accordingly.

#### Arrival and Check out time:

Rooms are available for new arrivals from 14h00. The checkout time for departing clients is 10h00. Specific lodge policies are specified in the respective lodge fact sheet. Special consideration may be made for extended departure time subject to anticipated arrivals.

**Day rooms:** Day rooms can be booked for stays from 10h00 to 18h00. For later check outs full rate will be applied.

#### Children rates:

Children rates are applicable regardless of room allocation.

#### Groups:

Where possible, The Entara Lodges will grant the Agent one matching complementary guide room accommodation for 12 full paying guests in a group staying on bed & breakfast basis. Where availability allows, and at the discretion of management, guides/agents will be upgraded to guest rooms.

## Cancellation policy:

Reservations that are cancelled or amended to reduce length of stay or numbers or for no show, (hereby collectively called "cancellations") are subject to 'Cancellation" and "No Show" fees at the discretion of the management and under the following terms:

- · 60 days prior to arrival 20% of booking value.
- · 30 days prior to Arrival 50% of booking value.
- · Within 7 days prior to arrival time 100% cancellation charge.
- Group bookings (above 8 pax) cancelled within 21 days of arrival are subject to 100% cancellation charge.

In all cases, notification of cancellations must be submitted in writing to Entara Lodges, the 'Receiving date' will be the date the cancellation has been received.

## Insurance / Liability:

Whilst every care is taken for the safety and comfort of its clients, Entara lodges accepts no liability for all or any of the following:

- · Damage or loss of property of any client, however caused
- · Sickness, infection, injury or death of any client, however caused
- · Change of arrival or departure dates due to road or weather conditions
- Damages, directly or indirectly, arising out of delays in departure or arrival including delays occasioned by the missing of road, rail, ship or aircraft connections.
- · Medical Bills, Medical Evacuation.

Entara lodges retains the right to sign guests on indemnity waivers in the lodges, prior to participating in game viewing, ballooning, walking, camping and adventure activities, even if those have been bought and paid for in advance. Refusal to sign such indemnity waivers shall bar participants from joining the respective activities. This shall not in turn entitle them to any refunds against pre-paid activities due to non-participation. It is solely the responsibility of the booking agent to inform the guests of the need to sign indemnity waivers waiver prior to departure on the activity It is therefore expected, on receiving a client's booking, that necessary insurance covers against these and other risks have been taken care of by the client/guest and/or his agent.

## Disputes:

Any complaints or disagreements about reservations, accommodation, food & beverage or any issues relative to the camp/lodge must be reported on site and recorded accordingly. Failure to do so, the hotel will not be held responsible in any way.

Following, any dissatisfaction resulting with the handling and resolving of the complaint on site must be received from the camp/lodge in writing within 7 days after the client's departure.

Failure to do so will result in the camp/lodge taking no responsibility or action. Any dispute regarding an invoice, must be received by Entara Lodges accounts and/or management, within 30 days of the invoice date and only the amount in dispute may be deducted from the invoice and payment due, which must be made within the specified time limit.

#### Default:

Default of undisputed payment may result in the clients being refused admittance to the camp/lodge until payment is made. Rates quoted are subjected to the schedule of payments being maintained. If delays occur the terms are subject to change and may lead to the withdrawal of credit.



entara LODGES & CAMPS

P.O. Box 10057, Arusha, Tanzania +255 686 545 750 info@entara.co.tz **www.entara.co.tz** ENTARA LODGES T/U AWAWA MANAGEMENT TANZANIA LTD. COMPANY REGISTRATION NO. 152374658